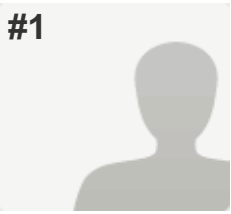


#1



COMPLETE

Collector: Web Link 1 (Web Link)
Started: Friday, September 23, 2016 3:45:20 PM
Last Modified: Friday, September 23, 2016 3:55:41 PM
Time Spent: 00:10:21
IP Address: 174.106.37.143

PAGE 1

Q1: Tell us about one relevant issue your business is currently facing or may be facing on the horizon and include thoughts on how DBA can be of assistance.	WDI & the city seemed to be focused on the future and expecting the current shop owners to weather through it on their own. More outreach to the region via PSAs, updates and visuals as to progress would put a more positive perspective on what is happening and why.
Q2: Where is your business located in relation to this project?	Directly adjacent
Q3: Do you feel you are well informed regarding this project?	No
Q4: Have the Water Street repairs affected your business?	(no label)
Revenues	Yes
Traffic count	Yes
Other	Yes
Q5: If so, what is the percentage of loss/gains compared to 2015 at this same time frame?	50% decline
Q6: Were you aware that the construction would impact your business?	Yes
Q7: Were you aware of the time frame the repairs would begin and projected?	No
Q8: Are you aware of next phase of repairs ?	No
Q9: What advise would you give the City of Wilmington regarding handling communication and signage for future significant projects?	Action plan with specific timelines. Regular updates.
Q10: Where is your business located in relation to this project?	2blocks
Q11: Do you feel you are well informed regarding this project?	No
Q12: Do you feel your business will be affected during the construction phase?	Yes

Downtown Business Alliance

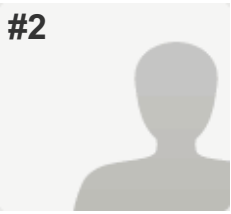
Q13: Would you like to have more information on the project?

Yes

Q14: What suggestions do you have for DBA to help mediate and assist businesses during long, significant city projects?

Creating a sense of urgency in getting the work completed timely and not just allow the projects to meander along.

#2



COMPLETE

Collector: Web Link 1 (Web Link)
Started: Friday, September 23, 2016 4:08:35 PM
Last Modified: Friday, September 23, 2016 4:11:13 PM
Time Spent: 00:02:37
IP Address: 66.56.198.144

PAGE 1

Q1: Tell us about one relevant issue your business is currently facing or may be facing on the horizon and include thoughts on how DBA can be of assistance.	Need for more traffic in the store
Q2: Where is your business located in relation to this project?	4blocks
Q3: Do you feel you are well informed regarding this project?	Yes
Q4: Have the Water Street repairs affected your business?	(no label)
Revenues	Yes
Traffic count	Yes
Other	No
Q5: If so, what is the percentage of loss/gains compared to 2015 at this same time frame?	10%
Q6: Were you aware that the construction would impact your business?	Yes
Q7: Were you aware of the time frame the repairs would begin and projected?	Yes
Q8: Are you aware of next phase of repairs ?	No
Q9: What advise would you give the City of Wilmington regarding handling communication and signage for future significant projects?	<i>Respondent skipped this question</i>
Q10: Where is your business located in relation to this project?	Directly adjacent
Q11: Do you feel you are well informed regarding this project?	No
Q12: Do you feel your business will be affected during the construction phase?	Yes
Q13: Would you like to have more information on the project?	Yes

Q14: What suggestions do you have for DBA to help mediate and assist businesses during long, significant city projects?

More advertising to let people know they can still come downtown during repairs

#3



COMPLETE

Collector: Web Link 1 (Web Link)
Started: Friday, September 23, 2016 4:58:08 PM
Last Modified: Friday, September 23, 2016 5:00:07 PM
Time Spent: 00:01:59
IP Address: 66.56.198.125

PAGE 1

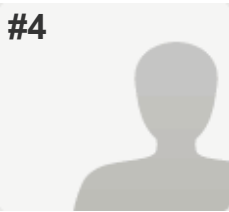
Q1: Tell us about one relevant issue your business is currently facing or may be facing on the horizon and include thoughts on how DBA can be of assistance.	Safety & cleanliness of Downtown
Q2: Where is your business located in relation to this project?	2blocks
Q3: Do you feel you are well informed regarding this project?	Yes
Q4: Have the Water Street repairs affected your business?	(no label)
Revenues	N/A
Traffic count	Yes
Other	N/A
Q5: If so, what is the percentage of loss/gains compared to 2015 at this same time frame?	<i>Respondent skipped this question</i>
Q6: Were you aware that the construction would impact your business?	N/A
Q7: Were you aware of the time frame the repairs would begin and projected?	No
Q8: Are you aware of next phase of repairs ?	Yes
Q9: What advise would you give the City of Wilmington regarding handling communication and signage for future significant projects?	<i>Respondent skipped this question</i>
Q10: Where is your business located in relation to this project?	4blocks
Q11: Do you feel you are well informed regarding this project?	No
Q12: Do you feel your business will be affected during the construction phase?	Yes
Q13: Would you like to have more information on the project?	Yes

Downtown Business Alliance

Q14: What suggestions do you have for DBA to help mediate and assist businesses during long, significant city projects?

Respondent skipped this question

#4



COMPLETE

Collector: Web Link 1 (Web Link)
Started: Friday, September 23, 2016 4:57:59 PM
Last Modified: Friday, September 23, 2016 5:14:45 PM
Time Spent: 00:16:45
IP Address: 107.77.233.97

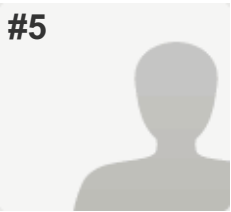
PAGE 1

Q1: Tell us about one relevant issue your business is currently facing or may be facing on the horizon and include thoughts on how DBA can be of assistance.	Inclusion in trolley public transportation. The DBA can help with lobbying and grant suggestions.
Q2: Where is your business located in relation to this project?	More
Q3: Do you feel you are well informed regarding this project?	Yes
Q4: Have the Water Street repairs affected your business?	(no label)
Revenues	No
Traffic count	No
Other	
Q5: If so, what is the percentage of loss/gains compared to 2015 at this same time frame?	<i>Respondent skipped this question</i>
Q6: Were you aware that the construction would impact your business?	<i>Respondent skipped this question</i>
Q7: Were you aware of the time frame the repairs would begin and projected?	No
Q8: Are you aware of next phase of repairs ?	No
Q9: What advise would you give the City of Wilmington regarding handling communication and signage for future significant projects?	More transparency
Q10: Where is your business located in relation to this project?	More
Q11: Do you feel you are well informed regarding this project?	No
Q12: Do you feel your business will be affected during the construction phase?	No
Q13: Would you like to have more information on the project?	Yes

Q14: What suggestions do you have for DBA to help mediate and assist businesses during long, significant city projects?

Encourage and disseminate as much info as possible

#5



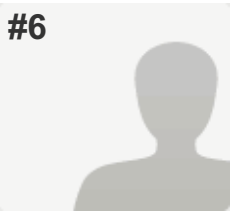
COMPLETE

Collector: Web Link 1 (Web Link)
Started: Friday, September 23, 2016 5:20:40 PM
Last Modified: Friday, September 23, 2016 5:22:05 PM
Time Spent: 00:01:24
IP Address: 66.56.198.13

PAGE 1

Q1: Tell us about one relevant issue your business is currently facing or may be facing on the horizon and include thoughts on how DBA can be of assistance.	Azalea Festival
Q2: Where is your business located in relation to this project?	2blocks
Q3: Do you feel you are well informed regarding this project?	No
Q4: Have the Water Street repairs affected your business?	<i>Respondent skipped this question</i>
Q5: If so, what is the percentage of loss/gains compared to 2015 at this same time frame?	<i>Respondent skipped this question</i>
Q6: Were you aware that the construction would impact your business?	Yes
Q7: Were you aware of the time frame the repairs would begin and projected?	No
Q8: Are you aware of next phase of repairs ?	No
Q9: What advise would you give the City of Wilmington regarding handling communication and signage for future significant projects?	<i>Respondent skipped this question</i>
Q10: Where is your business located in relation to this project?	6 blocks
Q11: Do you feel you are well informed regarding this project?	No
Q12: Do you feel your business will be affected during the construction phase?	No
Q13: Would you like to have more information on the project?	Yes
Q14: What suggestions do you have for DBA to help mediate and assist businesses during long, signifiantc city projects?	<i>Respondent skipped this question</i>

#6



COMPLETE

Collector: Web Link 1 (Web Link)
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Last Modified: Friday, September 23, 2016 7:57:36 PM
Time Spent: 00:06:13
IP Address: 70.193.10.19

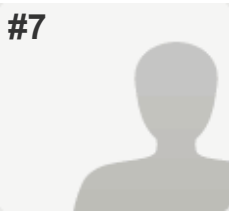
PAGE 1

Q1: Tell us about one relevant issue your business is currently facing or may be facing on the horizon and include thoughts on how DBA can be of assistance.	Foot traffic in Brooklyn Arts District- publicity and events and business creation in this area
Q2: Where is your business located in relation to this project?	More
Q3: Do you feel you are well informed regarding this project?	No
Q4: Have the Water Street repairs affected your business?	(no label)
Revenues	No
Traffic count	No
Other	N/A
Q5: If so, what is the percentage of loss/gains compared to 2015 at this same time frame?	<i>Respondent skipped this question</i>
Q6: Were you aware that the construction would impact your business?	N/A
Q7: Were you aware of the time frame the repairs would begin and projected?	No
Q8: Are you aware of next phase of repairs ?	No
Q9: What advise would you give the City of Wilmington regarding handling communication and signage for future significant projects?	Fliers in most stores for customers
Q10: Where is your business located in relation to this project?	More
Q11: Do you feel you are well informed regarding this project?	No
Q12: Do you feel your business will be affected during the construction phase?	No
Q13: Would you like to have more information on the project?	Yes

Q14: What suggestions do you have for DBA to help mediate and assist businesses during long, significant city projects?

Traffic rerouting info. Parking vouchers or coupons

#7



COMPLETE

Collector: Web Link 1 ([Web Link](#))
Started: Friday, September 23, 2016 7:56:51 PM
Last Modified: Friday, September 23, 2016 8:01:24 PM
Time Spent: 00:04:33
IP Address: 98.74.161.248

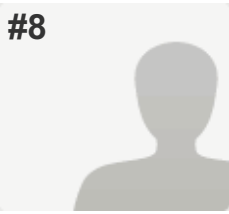
PAGE 1

Q1: Tell us about one relevant issue your business is currently facing or may be facing on the horizon and include thoughts on how DBA can be of assistance.	Demolition of water street parking deck
Q2: Where is your business located in relation to this project?	2blocks
Q3: Do you feel you are well informed regarding this project?	No
Q4: Have the Water Street repairs affected your business?	(no label)
Revenues	N/A
Traffic count	Yes
Other	N/A
Q5: If so, what is the percentage of loss/gains compared to 2015 at this same time frame?	Summer sales down by 10%
Q6: Were you aware that the construction would impact your business?	No
Q7: Were you aware of the time frame the repairs would begin and projected?	No
Q8: Are you aware of next phase of repairs ?	No
Q9: What advise would you give the City of Wilmington regarding handling communication and signage for future significant projects?	Be more proactive in addressing impact prior to project start
Q10: Where is your business located in relation to this project?	Directly adjacent
Q11: Do you feel you are well informed regarding this project?	No
Q12: Do you feel your business will be affected during the construction phase?	Yes
Q13: Would you like to have more information on the project?	Yes

Q14: What suggestions do you have for DBA to help mediate and assist businesses during long, significant city projects?

Encourage delay until holiday season has passed

#8



COMPLETE

Collector: Web Link 1 (Web Link)
Started: Saturday, September 24, 2016 10:15:07 AM
Last Modified: Saturday, September 24, 2016 10:18:07 AM
Time Spent: 00:02:59
IP Address: 65.184.236.202

PAGE 1

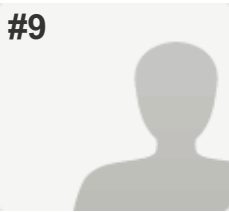
Q1: Tell us about one relevant issue your business is currently facing or may be facing on the horizon and include thoughts on how DBA can be of assistance.	Water street project parking deck
Q2: Where is your business located in relation to this project?	Directly adjacent
Q3: Do you feel you are well informed regarding this project?	No
Q4: Have the Water Street repairs affected your business?	(no label)
Revenues	Yes
Traffic count	Yes
Other	
Q5: If so, what is the percentage of loss/gains compared to 2015 at this same time frame?	<i>Respondent skipped this question</i>
Q6: Were you aware that the construction would impact your business?	Yes
Q7: Were you aware of the time frame the repairs would begin and projected?	No
Q8: Are you aware of next phase of repairs ?	No
Q9: What advise would you give the City of Wilmington regarding handling communication and signage for future significant projects?	<i>Respondent skipped this question</i>
Q10: Where is your business located in relation to this project?	<i>Respondent skipped this question</i>
Q11: Do you feel you are well informed regarding this project?	<i>Respondent skipped this question</i>
Q12: Do you feel your business will be affected during the construction phase?	Yes
Q13: Would you like to have more information on the project?	Yes

Downtown Business Alliance

Q14: What suggestions do you have for DBA to help mediate and assist businesses during long, significant city projects?

Respondent skipped this question

#9



COMPLETE

Collector: Web Link 1 (Web Link)
Started: Saturday, September 24, 2016 4:37:43 PM
Last Modified: Saturday, September 24, 2016 4:43:20 PM
Time Spent: 00:05:37
IP Address: 107.202.164.24

PAGE 1

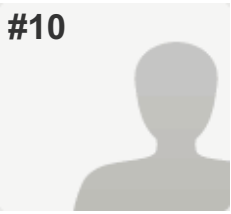
Q1: Tell us about one relevant issue your business is currently facing or may be facing on the horizon and include thoughts on how DBA can be of assistance.	<i>Respondent skipped this question</i>
Q2: Where is your business located in relation to this project?	6 blocks
Q3: Do you feel you are well informed regarding this project?	Yes
Q4: Have the Water Street repairs affected your business?	(no label)
Revenues	No
Traffic count	No
Other	No
Q5: If so, what is the percentage of loss/gains compared to 2015 at this same time frame?	<i>Respondent skipped this question</i>
Q6: Were you aware that the construction would impact your business?	N/A
Q7: Were you aware of the time frame the repairs would begin and projected?	No
Q8: Are you aware of next phase of repairs ?	No
Q9: What advise would you give the City of Wilmington regarding handling communication and signage for future significant projects?	<i>Respondent skipped this question</i>
Q10: Where is your business located in relation to this project?	4blocks
Q11: Do you feel you are well informed regarding this project?	No
Q12: Do you feel your business will be affected during the construction phase?	No
Q13: Would you like to have more information on the project?	Yes

Downtown Business Alliance

Q14: What suggestions do you have for DBA to help mediate and assist businesses during long, significant city projects?

Respondent skipped this question

#10



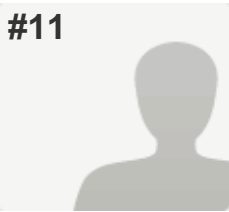
COMPLETE

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Started: Sunday, September 25, 2016 1:07:54 PM
Last Modified: Sunday, September 25, 2016 1:11:39 PM
Time Spent: 00:03:44
IP Address: 77.29.105.225

PAGE 1

Q1: Tell us about one relevant issue your business is currently facing or may be facing on the horizon and include thoughts on how DBA can be of assistance.	speeding on 4th st
Q2: Where is your business located in relation to this project?	More
Q3: Do you feel you are well informed regarding this project?	No
Q4: Have the Water Street repairs affected your business?	<i>Respondent skipped this question</i>
Q5: If so, what is the percentage of loss/gains compared to 2015 at this same time frame?	<i>Respondent skipped this question</i>
Q6: Were you aware that the construction would impact your business?	<i>Respondent skipped this question</i>
Q7: Were you aware of the time frame the repairs would begin and projected?	<i>Respondent skipped this question</i>
Q8: Are you aware of next phase of repairs ?	<i>Respondent skipped this question</i>
Q9: What advise would you give the City of Wilmington regarding handling communication and signage for future significant projects?	<i>Respondent skipped this question</i>
Q10: Where is your business located in relation to this project?	<i>Respondent skipped this question</i>
Q11: Do you feel you are well informed regarding this project?	<i>Respondent skipped this question</i>
Q12: Do you feel your business will be affected during the construction phase?	<i>Respondent skipped this question</i>
Q13: Would you like to have more information on the project?	Yes
Q14: What suggestions do you have for DBA to help mediate and assist businesses during long, signifiant city projects?	<i>Respondent skipped this question</i>

#11



COMPLETE

Collector: Web Link 1 (Web Link)
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Last Modified: Sunday, September 25, 2016 2:16:22 PM
Time Spent: 00:10:52
IP Address: 174.106.44.145

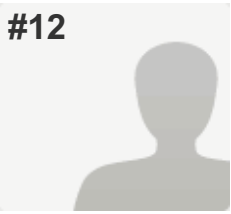
PAGE 1

Q1: Tell us about one relevant issue your business is currently facing or may be facing on the horizon and include thoughts on how DBA can be of assistance.	Water St. construction
Q2: Where is your business located in relation to this project?	2blocks
Q3: Do you feel you are well informed regarding this project?	No
Q4: Have the Water Street repairs affected your business?	(no label)
Revenues	Yes
Traffic count	Yes
Other	Yes
Q5: If so, what is the percentage of loss/gains compared to 2015 at this same time frame?	-15%
Q6: Were you aware that the construction would impact your business?	No
Q7: Were you aware of the time frame the repairs would begin and projected?	No
Q8: Are you aware of next phase of repairs ?	No
Q9: What advise would you give the City of Wilmington regarding handling communication and signage for future significant projects?	Better management of the actual project by the city, to ensure timely completion. Penilize the construction company for not completing when they estimated the project to be complete.
Q10: Where is your business located in relation to this project?	2blocks
Q11: Do you feel you are well informed regarding this project?	No
Q12: Do you feel your business will be affected during the construction phase?	Yes
Q13: Would you like to have more information on the project?	Yes

Q14: What suggestions do you have for DBA to help mediate and assist businesses during long, significant city projects?

Help hold the city responsible for construction time tables.

#12



COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, September 26, 2016 10:48:31 AM
Last Modified: Monday, September 26, 2016 11:06:29 AM
Time Spent: 00:17:58
IP Address: 75.191.217.250

PAGE 1

Q1: Tell us about one relevant issue your business is currently facing or may be facing on the horizon and include thoughts on how DBA can be of assistance.	The sidewalks seem to need a little work. I am at the bottom of Market street between Water and Front and I understand once it's done it going to be beautiful right there on water st but further up there is broken and uneven payment and brick. It is a little dangerous. And it would be nice if the sidewalks were cleaned and given a little more attention to be aesthetically pleasing.
Q2: Where is your business located in relation to this project?	Directly adjacent
Q3: Do you feel you are well informed regarding this project?	No
Q4: Have the Water Street repairs affected your business?	(no label)
Revenues	No
Traffic count	N/A
Other	N/A
Q5: If so, what is the percentage of loss/gains compared to 2015 at this same time frame?	<i>Respondent skipped this question</i>
Q6: Were you aware that the construction would impact your business?	N/A
Q7: Were you aware of the time frame the repairs would begin and projected?	Yes
Q8: Are you aware of next phase of repairs ?	No
Q9: What advise would you give the City of Wilmington regarding handling communication and signage for future significant projects?	TV ads. Rack cards at Gazebo on Water, Cotton exchange and hotels to help businesses close to the area.
Q10: Where is your business located in relation to this project?	4blocks
Q11: Do you feel you are well informed regarding this project?	No
Q12: Do you feel your business will be affected during the construction phase?	No

Downtown Business Alliance

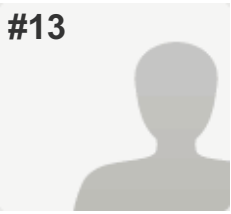
Q13: Would you like to have more information on the project?

Yes

Q14: What suggestions do you have for DBA to help mediate and assist businesses during long, significant city projects?

Possibly create and promote themed walking or biking tours focusing on the businesses closely effected to celebrate significant project milestones or points of completion.

#13



COMPLETE

Collector: Web Link 1 (Web Link)
Started: Friday, September 23, 2016 3:37:13 PM
Last Modified: Monday, September 26, 2016 1:13:25 PM
Time Spent: Over a day
IP Address: 174.106.41.242

PAGE 1

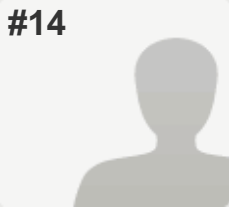
Q1: Tell us about one relevant issue your business is currently facing or may be facing on the horizon and include thoughts on how DBA can be of assistance.	construction, trash build up
Q2: Where is your business located in relation to this project?	Directly adjacent
Q3: Do you feel you are well informed regarding this project?	No
Q4: Have the Water Street repairs affected your business?	(no label)
Revenues	Yes
Traffic count	Yes
Other	N/A
Q5: If so, what is the percentage of loss/gains compared to 2015 at this same time frame?	10%
Q6: Were you aware that the construction would impact your business?	Yes
Q7: Were you aware of the time frame the repairs would begin and projected?	Yes
Q8: Are you aware of next phase of repairs ?	No
Q9: What advise would you give the City of Wilmington regarding handling communication and signage for future significant projects?	start earlier with the signage, early summer was most affected when the signs were not up
Q10: Where is your business located in relation to this project?	4blocks
Q11: Do you feel you are well informed regarding this project?	No
Q12: Do you feel your business will be affected during the construction phase?	Yes
Q13: Would you like to have more information on the project?	Yes

Downtown Business Alliance

Q14: What suggestions do you have for DBA to help mediate and assist businesses during long, significant city projects?

Respondent skipped this question

#14



COMPLETE

Collector: Web Link 1 (Web Link)
Started: Tuesday, September 27, 2016 1:31:53 PM
Last Modified: Tuesday, September 27, 2016 1:39:51 PM
Time Spent: 00:07:58
IP Address: 107.202.166.224

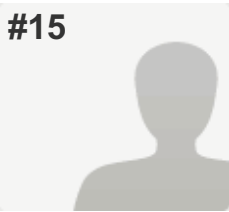
PAGE 1

Q1: Tell us about one relevant issue your business is currently facing or may be facing on the horizon and include thoughts on how DBA can be of assistance.	Construction on Water Street
Q2: Where is your business located in relation to this project?	Directly adjacent
Q3: Do you feel you are well informed regarding this project?	No
Q4: Have the Water Street repairs affected your business?	(no label)
Revenues	Yes
Traffic count	Yes
Other	Yes
Q5: If so, what is the percentage of loss/gains compared to 2015 at this same time frame?	75% Loss
Q6: Were you aware that the construction would impact your business?	No
Q7: Were you aware of the time frame the repairs would begin and projected?	No
Q8: Are you aware of next phase of repairs ?	No
Q9: What advise would you give the City of Wilmington regarding handling communication and signage for future significant projects?	This repairs project should have been done in winter.
Q10: Where is your business located in relation to this project?	2blocks
Q11: Do you feel you are well informed regarding this project?	No
Q12: Do you feel your business will be affected during the construction phase?	Yes
Q13: Would you like to have more information on the project?	Yes

Q14: What suggestions do you have for DBA to help mediate and assist businesses during long, significant city projects?

communicate the impact of construction to the city council and the city mayor.

#15



COMPLETE

Collector: Web Link 1 (Web Link)
Started: Wednesday, September 28, 2016 8:41:11 PM
Last Modified: Wednesday, September 28, 2016 8:45:37 PM
Time Spent: 00:04:25
IP Address: 104.49.72.177

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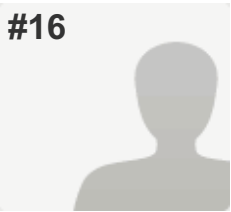
Q1: Tell us about one relevant issue your business is currently facing or may be facing on the horizon and include thoughts on how DBA can be of assistance.	Crime
Q2: Where is your business located in relation to this project?	4blocks
Q3: Do you feel you are well informed regarding this project?	No
Q4: Have the Water Street repairs affected your business?	(no label)
Revenues	No
Traffic count	No
Other	No
Q5: If so, what is the percentage of loss/gains compared to 2015 at this same time frame?	n/a
Q6: Were you aware that the construction would impact your business?	N/A
Q7: Were you aware of the time frame the repairs would begin and projected?	No
Q8: Are you aware of next phase of repairs ?	No
Q9: What advise would you give the City of Wilmington regarding handling communication and signage for future significant projects?	Communicate door to door with businesses the same way you require film companies to communicate door to door or the same way you notify people of new rules.
Q10: Where is your business located in relation to this project?	6 blocks
Q11: Do you feel you are well informed regarding this project?	No
Q12: Do you feel your business will be affected during the construction phase?	Yes
Q13: Would you like to have more information on the project?	Yes

Downtown Business Alliance

Q14: What suggestions do you have for DBA to help mediate and assist businesses during long, significant city projects?

Have a DBA liaison work with the communications person in government responsible for reporting on the project.

#16



COMPLETE

Collector: Web Link 1 (Web Link)
Started: Thursday, September 29, 2016 2:10:12 PM
Last Modified: Thursday, September 29, 2016 2:11:53 PM
Time Spent: 00:01:40
IP Address: 174.106.39.218

PAGE 1

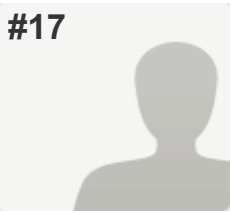
Q1: Tell us about one relevant issue your business is currently facing or may be facing on the horizon and include thoughts on how DBA can be of assistance.	spreading the word about services, and special events
Q2: Where is your business located in relation to this project?	2blocks
Q3: Do you feel you are well informed regarding this project?	No
Q4: Have the Water Street repairs affected your business?	(no label)
Revenues	No
Traffic count	No
Other	No
Q5: If so, what is the percentage of loss/gains compared to 2015 at this same time frame?	n/a
Q6: Were you aware that the construction would impact your business?	<i>Respondent skipped this question</i>
Q7: Were you aware of the time frame the repairs would begin and projected?	No
Q8: Are you aware of next phase of repairs ?	No
Q9: What advise would you give the City of Wilmington regarding handling communication and signage for future significant projects?	<i>Respondent skipped this question</i>
Q10: Where is your business located in relation to this project?	2blocks
Q11: Do you feel you are well informed regarding this project?	No
Q12: Do you feel your business will be affected during the construction phase?	No
Q13: Would you like to have more information on the project?	Yes

Downtown Business Alliance

Q14: What suggestions do you have for DBA to help mediate and assist businesses during long, significant city projects?

Respondent skipped this question

#17



COMPLETE

Collector: Web Link 1 (Web Link)
Started: Thursday, September 29, 2016 2:09:30 PM
Last Modified: Thursday, September 29, 2016 2:12:47 PM
Time Spent: 00:03:16
IP Address: 66.87.132.225

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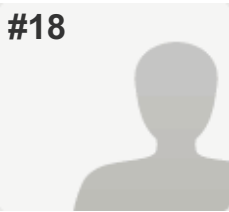
Q1: Tell us about one relevant issue your business is currently facing or may be facing on the horizon and include thoughts on how DBA can be of assistance.	Growth/Expantion
Q2: Where is your business located in relation to this project?	More
Q3: Do you feel you are well informed regarding this project?	No
Q4: Have the Water Street repairs affected your business?	(no label)
Revenues	N/A
Traffic count	No
Other	N/A
Q5: If so, what is the percentage of loss/gains compared to 2015 at this same time frame?	New Business
Q6: Were you aware that the construction would impact your business?	N/A
Q7: Were you aware of the time frame the repairs would begin and projected?	Yes
Q8: Are you aware of next phase of repairs ?	No
Q9: What advise would you give the City of Wilmington regarding handling communication and signage for future significant projects?	<i>Respondent skipped this question</i>
Q10: Where is your business located in relation to this project?	6 blocks
Q11: Do you feel you are well informed regarding this project?	No
Q12: Do you feel your business will be affected during the construction phase?	No
Q13: Would you like to have more information on the project?	Yes

Downtown Business Alliance

Q14: What suggestions do you have for DBA to help mediate and assist businesses during long, significant city projects?

Respondent skipped this question

#18



COMPLETE

Collector: Web Link 1 (Web Link)
Started: Thursday, September 29, 2016 2:09:19 PM
Last Modified: Thursday, September 29, 2016 2:15:23 PM
Time Spent: 00:06:04
IP Address: 66.56.198.125

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Q1: Tell us about one relevant issue your business is currently facing or may be facing on the horizon and include thoughts on how DBA can be of assistance.	The continued street closures with upcoming construction projects. I would like to have DBA take the lead in creating a signage/wayfarer plan that the city will use to direct traffic in a clear and visitor friendly way.
Q2: Where is your business located in relation to this project?	2blocks
Q3: Do you feel you are well informed regarding this project?	No
Q4: Have the Water Street repairs affected your business?	(no label)
Revenues	N/A
Traffic count	N/A
Other	Yes
Q5: If so, what is the percentage of loss/gains compared to 2015 at this same time frame?	<i>Respondent skipped this question</i>
Q6: Were you aware that the construction would impact your business?	N/A
Q7: Were you aware of the time frame the repairs would begin and projected?	No
Q8: Are you aware of next phase of repairs ?	No
Q9: What advise would you give the City of Wilmington regarding handling communication and signage for future significant projects?	Be more truthful about the project(s) progress. Communicate directly with DBA board of directors allowing them to get the information out to downtown. Engineers/staff should regularly visit the stakeholder businesses directly affected and do outreach to answer concerns and learn of new problems or issues.
Q10: Where is your business located in relation to this project?	4blocks
Q11: Do you feel you are well informed regarding this project?	No
Q12: Do you feel your business will be affected during the construction phase?	Yes

Downtown Business Alliance

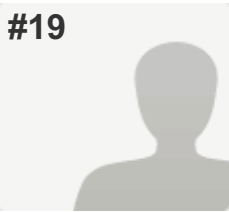
Q13: Would you like to have more information on the project?

Yes

Q14: What suggestions do you have for DBA to help mediate and assist businesses during long, significant city projects?

Stay in front of staff and project managers and hound them for information and keep them on timeline.

#19



COMPLETE

Collector: Web Link 1 (Web Link)
Started: Thursday, September 29, 2016 2:18:00 PM
Last Modified: Thursday, September 29, 2016 2:20:28 PM
Time Spent: 00:02:28
IP Address: 24.199.242.98

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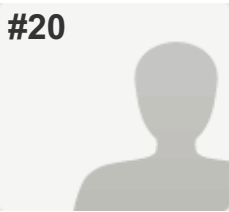
Q1: Tell us about one relevant issue your business is currently facing or may be facing on the horizon and include thoughts on how DBA can be of assistance.	The construction at the base of Market St and the blocking of parking and accessibility in front of my store
Q2: Where is your business located in relation to this project?	Directly adjacent
Q3: Do you feel you are well informed regarding this project?	No
Q4: Have the Water Street repairs affected your business?	(no label)
Revenues	Yes
Traffic count	Yes
Other	Yes
Q5: If so, what is the percentage of loss/gains compared to 2015 at this same time frame?	22% down
Q6: Were you aware that the construction would impact your business?	N/A
Q7: Were you aware of the time frame the repairs would begin and projected?	Yes
Q8: Are you aware of next phase of repairs ?	Yes
Q9: What advise would you give the City of Wilmington regarding handling communication and signage for future significant projects?	Start in the off season not prime tourist season
Q10: Where is your business located in relation to this project?	2blocks
Q11: Do you feel you are well informed regarding this project?	Yes
Q12: Do you feel your business will be affected during the construction phase?	No
Q13: Would you like to have more information on the project?	Yes

Downtown Business Alliance

Q14: What suggestions do you have for DBA to help mediate and assist businesses during long, significant city projects?

Respondent skipped this question

#20



COMPLETE

Collector: Web Link 1 (Web Link)
Started: Thursday, September 29, 2016 2:26:00 PM
Last Modified: Thursday, September 29, 2016 2:28:16 PM
Time Spent: 00:02:16
IP Address: 174.106.44.145

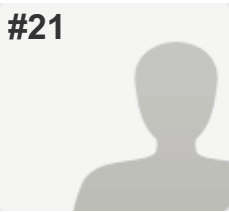
PAGE 1

Q1: Tell us about one relevant issue your business is currently facing or may be facing on the horizon and include thoughts on how DBA can be of assistance.	Improvements and New Constructions
Q2: Where is your business located in relation to this project?	2blocks
Q3: Do you feel you are well informed regarding this project?	No
Q4: Have the Water Street repairs affected your business?	(no label)
Revenues	Yes
Traffic count	Yes
Other	Yes
Q5: If so, what is the percentage of loss/gains compared to 2015 at this same time frame?	- 10%
Q6: Were you aware that the construction would impact your business?	Yes
Q7: Were you aware of the time frame the repairs would begin and projected?	Yes
Q8: Are you aware of next phase of repairs ?	No
Q9: What advise would you give the City of Wilmington regarding handling communication and signage for future significant projects?	Just send out the info and updates
Q10: Where is your business located in relation to this project?	2blocks
Q11: Do you feel you are well informed regarding this project?	No
Q12: Do you feel your business will be affected during the construction phase?	Yes
Q13: Would you like to have more information on the project?	Yes

Q14: What suggestions do you have for DBA to help mediate and assist businesses during long, significant city projects?

Give the public and customers information

#21



COMPLETE

Collector: Web Link 1 (Web Link)
Started: Thursday, September 29, 2016 2:31:05 PM
Last Modified: Thursday, September 29, 2016 2:46:57 PM
Time Spent: 00:15:52
IP Address: 23.118.126.139

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Q1: Tell us about one relevant issue your business is currently facing or may be facing on the horizon and include thoughts on how DBA can be of assistance.

Now that the repairs are coming to a finish in January or Feb, How do we amp up the walking traffic to come see the new Water Street and visit our stores, restaurants and associated businesses? Obviously nothing to do with closing the street to car traffic, since that has been the biggest challenge during the construction, but something with the side walks may work. Maybe an organized side walk sale (vendors from the street only).

Q2: Where is your business located in relation to this project?

Directly adjacent

Q3: Do you feel you are well informed regarding this project?

Yes

Q4: Have the Water Street repairs affected your business?

(no label)

Revenues

Yes

Traffic count

No

Other

Q5: If so, what is the percentage of loss/gains compared to 2015 at this same time frame?

Our business is up, I don't discuss percentages, but a decent percentage.

Q6: Were you aware that the construction would impact your business?

Yes

Q7: Were you aware of the time frame the repairs would begin and projected?

Yes

Q8: Are you aware of next phase of repairs ?

Yes

Q9: What advise would you give the City of Wilmington regarding handling communication and signage for future significant projects?

The city should use less aggressive road closure signage and form an advisory committee of business owners, before placing walking traffic destroying signage. It would be helpful if the employees of the City were less arrogant when dealing with business owners. We want to help, not be talked down to by government employees and told what we are going to do..

Q10: Where is your business located in relation to this project?

2blocks

Downtown Business Alliance

Q11: Do you feel you are well informed regarding this project?

Yes

Q12: Do you feel your business will be affected during the construction phase?

No

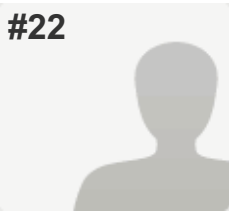
Q13: Would you like to have more information on the project?

N/A

Q14: What suggestions do you have for DBA to help mediate and assist businesses during long, significant city projects?

Demand an Advisory Committee of Retailers, Restaurantors and other business owners to assist the city in the selection and placement of signage and relay realistic project time lines back to DBA.

#22



COMPLETE

Collector: Web Link 1 (Web Link)
Started: Thursday, September 29, 2016 2:39:41 PM
Last Modified: Thursday, September 29, 2016 2:47:20 PM
Time Spent: 00:07:39
IP Address: 174.106.32.33

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Q1: Tell us about one relevant issue your business is currently facing or may be facing on the horizon and include thoughts on how DBA can be of assistance.	Security and police presence is a concern near Chandler's Wharf, Pilot House & Elijah's.
Q2: Where is your business located in relation to this project?	4blocks
Q3: Do you feel you are well informed regarding this project?	No
Q4: Have the Water Street repairs affected your business?	(no label)
Revenues	N/A
Traffic count	N/A
Other	N/A
Q5: If so, what is the percentage of loss/gains compared to 2015 at this same time frame?	N/A---Launched in late March of this year so have no prior comps for this area.
Q6: Were you aware that the construction would impact your business?	No
Q7: Were you aware of the time frame the repairs would begin and projected?	No
Q8: Are you aware of next phase of repairs ?	No
Q9: What advise would you give the City of Wilmington regarding handling communication and signage for future significant projects?	All registered businesses in the downtown district of Wilmington should receive a bimonthly or monthly newsletter from COW regarding crime stats, closing of businesses, opening of businesses, potential downtown business impacts, etc.
Q10: Where is your business located in relation to this project?	More
Q11: Do you feel you are well informed regarding this project?	No
Q12: Do you feel your business will be affected during the construction phase?	Yes

Downtown Business Alliance

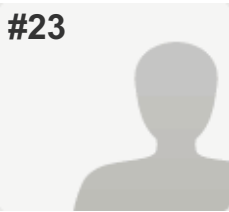
Q13: Would you like to have more information on the project?

Yes

Q14: What suggestions do you have for DBA to help mediate and assist businesses during long, significant city projects?

Great communication efforts are always a plus!

#23



COMPLETE

Collector: Web Link 1 (Web Link)
Started: Thursday, September 29, 2016 2:43:43 PM
Last Modified: Thursday, September 29, 2016 2:53:58 PM
Time Spent: 00:10:15
IP Address: 174.106.49.32

PAGE 1

Q1: Tell us about one relevant issue your business is currently facing or may be facing on the horizon and include thoughts on how DBA can be of assistance.

At some point in the coming future, the city is going to build a multi-modal transportation center directly across the street from the BAC. This facility must be gated and locked every night when the facility closes. The potential for vagrancy exponentially increases if the homeless population learns that the new transportation hub is an all-night hangout location. Such an occurrence would devastate the Brooklyn Arts District and all the work we have all done to bring this neighborhood to life. Whatever weight or influence the DBA possesses must be used to gate the transportation center.

Q2: Where is your business located in relation to this project?

More

Q3: Do you feel you are well informed regarding this project?

N/A

Q4: Have the Water Street repairs affected your business?

(no label)

Revenues

N/A

Traffic count

N/A

Other

N/A

Q5: If so, what is the percentage of loss/gains compared to 2015 at this same time frame?

Respondent skipped this question

Q6: Were you aware that the construction would impact your business?

N/A

Q7: Were you aware of the time frame the repairs would begin and projected?

N/A

Q8: Are you aware of next phase of repairs ?

No

Q9: What advise would you give the City of Wilmington regarding handling communication and signage for future significant projects?

The city's email list must be rock solid and multiple emails must be sent for the same message.

Q10: Where is your business located in relation to this project?

More

Downtown Business Alliance

Q11: Do you feel you are well informed regarding this project?

No

Q12: Do you feel your business will be affected during the construction phase?

N/A

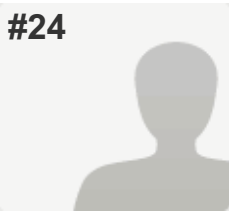
Q13: Would you like to have more information on the project?

Yes

Q14: What suggestions do you have for DBA to help mediate and assist businesses during long, significant city projects?

Designated staffers (committees, volunteers) consistently contacting neighboring businesses looking to solve issues as they arise, which they most certainly will over a four-year project this size and scope.

#24



COMPLETE

Collector: Web Link 1 (Web Link)
Started: Thursday, September 29, 2016 3:04:45 PM
Last Modified: Thursday, September 29, 2016 3:12:52 PM
Time Spent: 00:08:07
IP Address: 174.194.132.49

PAGE 1

Q1: Tell us about one relevant issue your business is currently facing or may be facing on the horizon and include thoughts on how DBA can be of assistance.	The 2 ROW members on council are trying to outlaw short term rentals
Q2: Where is your business located in relation to this project?	4blocks
Q3: Do you feel you are well informed regarding this project?	No
Q4: Have the Water Street repairs affected your business?	(no label)
Revenues	Yes
Traffic count	Yes
Other	
Q5: If so, what is the percentage of loss/gains compared to 2015 at this same time frame?	-5%
Q6: Were you aware that the construction would impact your business?	No
Q7: Were you aware of the time frame the repairs would begin and projected?	Yes
Q8: Are you aware of next phase of repairs ?	No
Q9: What advise would you give the City of Wilmington regarding handling communication and signage for future significant projects?	Water Street project is dragging and moving slowly. City should have required contractor to have more crews on project and work 7 days a week during all daylight hours and and night too on the construction tasks that could safely be done at night
Q10: Where is your business located in relation to this project?	4blocks
Q11: Do you feel you are well informed regarding this project?	No
Q12: Do you feel your business will be affected during the construction phase?	No

Downtown Business Alliance

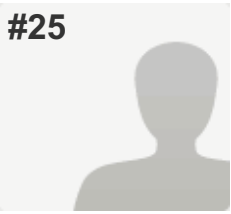
Q13: Would you like to have more information on the project?

Yes

Q14: What suggestions do you have for DBA to help mediate and assist businesses during long, significant city projects?

Lobby to have City hire an independent third party engineering consulting firm to study contractor's proposed timeline of street closures to advise city of ways to reduce the time streets are closed for construction projects. City does not seem to care how long streets are closed. This was apparent during the Front Street utility and sidewalk and streets aping project and is again apparent in how slowly the Water Street project is moving.

#25



COMPLETE

Collector: Web Link 1 (Web Link)
Started: Thursday, September 29, 2016 3:38:23 PM
Last Modified: Thursday, September 29, 2016 3:47:19 PM
Time Spent: 00:08:55
IP Address: 76.237.149.236

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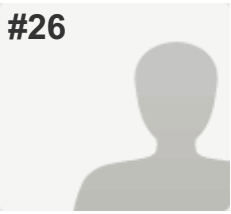
Q1: Tell us about one relevant issue your business is currently facing or may be facing on the horizon and include thoughts on how DBA can be of assistance.	<i>Respondent skipped this question</i>
Q2: Where is your business located in relation to this project?	6 blocks
Q3: Do you feel you are well informed regarding this project?	Yes
Q4: Have the Water Street repairs affected your business?	(no label)
Revenues	N/A
Traffic count	N/A
Other	N/A
Q5: If so, what is the percentage of loss/gains compared to 2015 at this same time frame?	<i>Respondent skipped this question</i>
Q6: Were you aware that the construction would impact your business?	N/A
Q7: Were you aware of the time frame the repairs would begin and projected?	Yes
Q8: Are you aware of next phase of repairs ?	No
Q9: What advise would you give the City of Wilmington regarding handling communication and signage for future significant projects?	<i>Respondent skipped this question</i>
Q10: Where is your business located in relation to this project?	More
Q11: Do you feel you are well informed regarding this project?	No
Q12: Do you feel your business will be affected during the construction phase?	Yes
Q13: Would you like to have more information on the project?	Yes

Downtown Business Alliance

Q14: What suggestions do you have for DBA to help mediate and assist businesses during long, significant city projects?

if there are road and/or lane closures please have police on duty to keep traffic moving. nothing upsets customers more than coming downtown to shop only to get caught up in a traffic snare

#26



COMPLETE

Collector: Web Link 1 (Web Link)
Started: Thursday, September 29, 2016 6:03:33 PM
Last Modified: Thursday, September 29, 2016 6:13:51 PM
Time Spent: 00:10:18
IP Address: 107.12.99.126

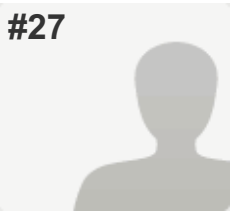
PAGE 1

Q1: Tell us about one relevant issue your business is currently facing or may be facing on the horizon and include thoughts on how DBA can be of assistance.	Better promotion of our events at Community Arts Center, Thalian Hall & Red Barn Studio
Q2: Where is your business located in relation to this project?	6 blocks
Q3: Do you feel you are well informed regarding this project?	Yes
Q4: Have the Water Street repairs affected your business?	(no label)
Revenues	No
Traffic count	No
Other	No
Q5: If so, what is the percentage of loss/gains compared to 2015 at this same time frame?	<i>Respondent skipped this question</i>
Q6: Were you aware that the construction would impact your business?	N/A
Q7: Were you aware of the time frame the repairs would begin and projected?	Yes
Q8: Are you aware of next phase of repairs ?	Yes
Q9: What advise would you give the City of Wilmington regarding handling communication and signage for future significant projects?	Stakeholder updates, signage are adequate
Q10: Where is your business located in relation to this project?	6 blocks
Q11: Do you feel you are well informed regarding this project?	No
Q12: Do you feel your business will be affected during the construction phase?	No
Q13: Would you like to have more information on the project?	Yes

Q14: What suggestions do you have for DBA to help mediate and assist businesses during long, significant city projects?

Facilitate open communication with COW

#27



COMPLETE

Collector: Web Link 1 (Web Link)
Started: Thursday, September 29, 2016 7:44:31 PM
Last Modified: Thursday, September 29, 2016 7:47:08 PM
Time Spent: 00:02:37
IP Address: 24.241.36.4

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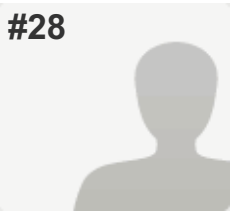
Q1: Tell us about one relevant issue your business is currently facing or may be facing on the horizon and include thoughts on how DBA can be of assistance.	Furnished Rentals and having DBA support
Q2: Where is your business located in relation to this project?	4blocks
Q3: Do you feel you are well informed regarding this project?	No
Q4: Have the Water Street repairs affected your business?	(no label)
Revenues	No
Traffic count	No
Other	No
Q5: If so, what is the percentage of loss/gains compared to 2015 at this same time frame?	<i>Respondent skipped this question</i>
Q6: Were you aware that the construction would impact your business?	N/A
Q7: Were you aware of the time frame the repairs would begin and projected?	N/A
Q8: Are you aware of next phase of repairs ?	N/A
Q9: What advise would you give the City of Wilmington regarding handling communication and signage for future significant projects?	<i>Respondent skipped this question</i>
Q10: Where is your business located in relation to this project?	4blocks
Q11: Do you feel you are well informed regarding this project?	No
Q12: Do you feel your business will be affected during the construction phase?	No
Q13: Would you like to have more information on the project?	Yes

Downtown Business Alliance

Q14: What suggestions do you have for DBA to help mediate and assist businesses during long, significant city projects?

Focus events at these businesses affected and reminders to go out of our way to utilize those business affected

#28



COMPLETE

Collector: Web Link 1 (Web Link)
Started: Thursday, September 29, 2016 9:12:43 PM
Last Modified: Thursday, September 29, 2016 9:17:10 PM
Time Spent: 00:04:26
IP Address: 174.106.51.126

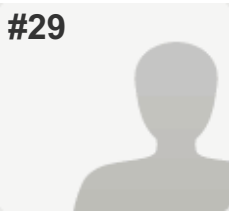
PAGE 1

Q1: Tell us about one relevant issue your business is currently facing or may be facing on the horizon and include thoughts on how DBA can be of assistance.	Project seems never ending
Q2: Where is your business located in relation to this project?	2blocks
Q3: Do you feel you are well informed regarding this project?	No
Q4: Have the Water Street repairs affected your business?	(no label)
Revenues	N/A
Traffic count	Yes
Other	N/A
Q5: If so, what is the percentage of loss/gains compared to 2015 at this same time frame?	N/A
Q6: Were you aware that the construction would impact your business?	N/A
Q7: Were you aware of the time frame the repairs would begin and projected?	No
Q8: Are you aware of next phase of repairs ?	No
Q9: What advise would you give the City of Wilmington regarding handling communication and signage for future significant projects?	Usually good this project is very particular and needs specoal attention due to the location. Often the site looks messy especially on Market.
Q10: Where is your business located in relation to this project?	2blocks
Q11: Do you feel you are well informed regarding this project?	Yes
Q12: Do you feel your business will be affected during the construction phase?	N/A
Q13: Would you like to have more information on the project?	Yes

Q14: What suggestions do you have for DBA to help mediate and assist businesses during long, significant city projects?

Yes, DBA news is always appreciated

#29



COMPLETE

Collector: Web Link 1 (Web Link)
Started: Thursday, September 29, 2016 9:20:12 PM
Last Modified: Thursday, September 29, 2016 9:23:01 PM
Time Spent: 00:02:49
IP Address: 107.77.212.234

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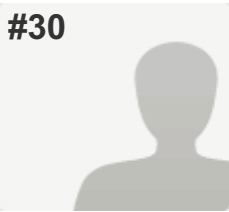
Q1: Tell us about one relevant issue your business is currently facing or may be facing on the horizon and include thoughts on how DBA can be of assistance.	Homeless drunk panhandlers need to be addressed. If bars and restaurants are required to obey and follow all ABc laws so should the homeless
Q2: Where is your business located in relation to this project?	4blocks
Q3: Do you feel you are well informed regarding this project?	No
Q4: Have the Water Street repairs affected your business?	(no label)
Revenues	Yes
Traffic count	Yes
Other	
Q5: If so, what is the percentage of loss/gains compared to 2015 at this same time frame?	5-10%
Q6: Were you aware that the construction would impact your business?	No
Q7: Were you aware of the time frame the repairs would begin and projected?	No
Q8: Are you aware of next phase of repairs ?	No
Q9: What advise would you give the City of Wilmington regarding handling communication and signage for future significant projects?	<i>Respondent skipped this question</i>
Q10: Where is your business located in relation to this project?	4blocks
Q11: Do you feel you are well informed regarding this project?	Yes
Q12: Do you feel your business will be affected during the construction phase?	Yes
Q13: Would you like to have more information on the project?	No

Downtown Business Alliance

Q14: What suggestions do you have for DBA to help mediate and assist businesses during long, significant city projects?

Respondent skipped this question

#30



COMPLETE

Collector: Web Link 1 (Web Link)
Started: Thursday, September 29, 2016 9:26:15 PM
Last Modified: Thursday, September 29, 2016 9:44:29 PM
Time Spent: 00:18:14
IP Address: 107.12.116.21

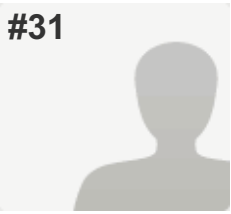
PAGE 1

Q1: Tell us about one relevant issue your business is currently facing or may be facing on the horizon and include thoughts on how DBA can be of assistance.	The local weather forecast: To differentiate the inland counties versus the coastal area which can be very different.
Q2: Where is your business located in relation to this project?	2blocks
Q3: Do you feel you are well informed regarding this project?	Yes
Q4: Have the Water Street repairs affected your business?	(no label)
Revenues	Yes
Traffic count	Yes
Other	No
Q5: If so, what is the percentage of loss/gains compared to 2015 at this same time frame?	5%
Q6: Were you aware that the construction would impact your business?	Yes
Q7: Were you aware of the time frame the repairs would begin and projected?	Yes
Q8: Are you aware of next phase of repairs ?	No
Q9: What advise would you give the City of Wilmington regarding handling communication and signage for future significant projects?	They only mention the immediate businesses. The site is soar eyes for visitors they could do a better job hiding it.
Q10: Where is your business located in relation to this project?	6 blocks
Q11: Do you feel you are well informed regarding this project?	Yes
Q12: Do you feel your business will be affected during the construction phase?	N/A
Q13: Would you like to have more information on the project?	Yes

Q14: What suggestions do you have for DBA to help mediate and assist businesses during long, significant city projects?

To know which areas are directly affected with timing for each: streets/Riverwalk

#31



COMPLETE

Collector: Web Link 1 (Web Link)
Started: Friday, September 30, 2016 1:35:08 AM
Last Modified: Friday, September 30, 2016 1:40:54 AM
Time Spent: 00:05:45
IP Address: 174.193.3.201

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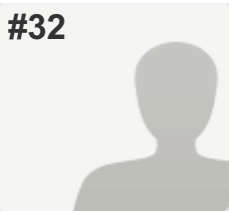
Q1: Tell us about one relevant issue your business is currently facing or may be facing on the horizon and include thoughts on how DBA can be of assistance.	<i>Respondent skipped this question</i>
Q2: Where is your business located in relation to this project?	Directly adjacent
Q3: Do you feel you are well informed regarding this project?	No
Q4: Have the Water Street repairs affected your business?	(no label)
Revenues	No
Traffic count	No
Other	
Q5: If so, what is the percentage of loss/gains compared to 2015 at this same time frame?	<i>Respondent skipped this question</i>
Q6: Were you aware that the construction would impact your business?	Yes
Q7: Were you aware of the time frame the repairs would begin and projected?	No
Q8: Are you aware of next phase of repairs ?	No
Q9: What advise would you give the City of Wilmington regarding handling communication and signage for future significant projects?	Have someone walk around and go in the businesses that are within a block of the project and ask them how its going. Be more available to business owners for questions.
Q10: Where is your business located in relation to this project?	2blocks
Q11: Do you feel you are well informed regarding this project?	No
Q12: Do you feel your business will be affected during the construction phase?	No
Q13: Would you like to have more information on the project?	Yes

Downtown Business Alliance

Q14: What suggestions do you have for DBA to help mediate and assist businesses during long, significant city projects?

Respondent skipped this question

#32



COMPLETE

Collector: Web Link 1 (Web Link)
Started: Friday, September 30, 2016 8:05:40 AM
Last Modified: Friday, September 30, 2016 8:07:33 AM
Time Spent: 00:01:52
IP Address: 174.106.33.199

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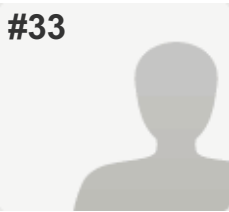
Q1: Tell us about one relevant issue your business is currently facing or may be facing on the horizon and include thoughts on how DBA can be of assistance.	<i>Respondent skipped this question</i>
Q2: Where is your business located in relation to this project?	More
Q3: Do you feel you are well informed regarding this project?	N/A
Q4: Have the Water Street repairs affected your business?	(no label)
Revenues	No
Traffic count	No
Other	No
Q5: If so, what is the percentage of loss/gains compared to 2015 at this same time frame?	<i>Respondent skipped this question</i>
Q6: Were you aware that the construction would impact your business?	N/A
Q7: Were you aware of the time frame the repairs would begin and projected?	N/A
Q8: Are you aware of next phase of repairs ?	N/A
Q9: What advise would you give the City of Wilmington regarding handling communication and signage for future significant projects?	<i>Respondent skipped this question</i>
Q10: Where is your business located in relation to this project?	More
Q11: Do you feel you are well informed regarding this project?	N/A
Q12: Do you feel your business will be affected during the construction phase?	No
Q13: Would you like to have more information on the project?	Yes

Downtown Business Alliance

Q14: What suggestions do you have for DBA to help mediate and assist businesses during long, significant city projects?

Respondent skipped this question

#33



COMPLETE

Collector: Web Link 1 (Web Link)
Started: Friday, September 30, 2016 8:00:22 AM
Last Modified: Friday, September 30, 2016 8:08:39 AM
Time Spent: 00:08:16
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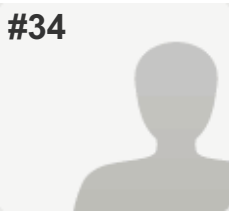
Q1: Tell us about one relevant issue your business is currently facing or may be facing on the horizon and include thoughts on how DBA can be of assistance.	Escalating Parking Fees. 25% increase in meters alone
Q2: Where is your business located in relation to this project?	2blocks
Q3: Do you feel you are well informed regarding this project?	Yes
Q4: Have the Water Street repairs affected your business?	(no label)
Revenues	Yes
Traffic count	Yes
Other	Yes
Q5: If so, what is the percentage of loss/gains compared to 2015 at this same time frame?	20%
Q6: Were you aware that the construction would impact your business?	Yes
Q7: Were you aware of the time frame the repairs would begin and projected?	No
Q8: Are you aware of next phase of repairs ?	Yes
Q9: What advise would you give the City of Wilmington regarding handling communication and signage for future significant projects?	It's not about communication. It is about selection of contractors and management of the project by the city. City Management not being held accountable..
Q10: Where is your business located in relation to this project?	6 blocks
Q11: Do you feel you are well informed regarding this project?	Yes
Q12: Do you feel your business will be affected during the construction phase?	Yes
Q13: Would you like to have more information on the project?	No

Downtown Business Alliance

Q14: What suggestions do you have for DBA to help mediate and assist businesses during long, significant city projects?

DBA currently is not an advocate, have turned into another networking group. DBA should have never supported the parking increase without bring it to the members. No position taken on MSD tax being railroaded in, etc. Etc

#34



COMPLETE

Collector: Web Link 1 (Web Link)
Started: Friday, September 30, 2016 9:22:02 AM
Last Modified: Friday, September 30, 2016 10:31:21 AM
Time Spent: 01:09:19
IP Address: 24.172.108.162

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Q1: Tell us about one relevant issue your business is currently facing or may be facing on the horizon and include thoughts on how DBA can be of assistance.

Our business caters to young children and their families. We unfortunately do not have a parking lot for our guests to use so that leaves them to use surrounding parking meters and 1 hour parking spaces. The issue we are facing is the lack of long term parking close to us for our guests. Without this our guests are often leaving the museum to move their cars, put money in the meters, or they have to walk long distances for parking with their little ones. It's not safe for the children and it also often has the adults leaving children unattend to do so. We would like to see better parking solutions for multiple hours.

Q2: Where is your business located in relation to this project?

4blocks

Q3: Do you feel you are well informed regarding this project?

No

Q4: Have the Water Street repairs affected your business?

(no label)

Revenues

N/A

Traffic count

Yes

Other

Yes

Q5: If so, what is the percentage of loss/gains compared to 2015 at this same time frame?

Can not determine the percentage at this time

Q6: Were you aware that the construction would impact your business?

Yes

Q7: Were you aware of the time frame the repairs would begin and projected?

Yes

Q8: Are you aware of next phase of repairs ?

No

Q9: What advise would you give the City of Wilmington regarding handling communication and signage for future significant projects?

I would seriously consider the summer toursit season and how it will effect that.

Q10: Where is your business located in relation to this project?

4blocks

Downtown Business Alliance

Q11: Do you feel you are well informed regarding this project?

No

Q12: Do you feel your business will be affected during the construction phase?

N/A

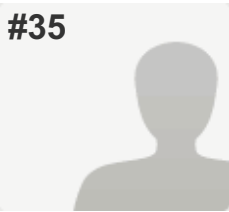
Q13: Would you like to have more information on the project?

Yes

Q14: What suggestions do you have for DBA to help mediate and assist businesses during long, significant city projects?

I think a weekly to biweekly email update would be good to send to all the businesses

#35



COMPLETE

Collector: Web Link 1 (Web Link)
Started: Friday, September 30, 2016 12:27:24 PM
Last Modified: Friday, September 30, 2016 12:31:58 PM
Time Spent: 00:04:33
IP Address: 108.236.21.189

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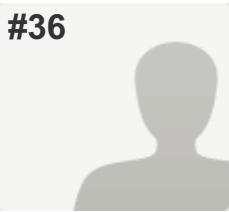
Q1: Tell us about one relevant issue your business is currently facing or may be facing on the horizon and include thoughts on how DBA can be of assistance.	Construction on Water Street
Q2: Where is your business located in relation to this project?	Directly adjacent
Q3: Do you feel you are well informed regarding this project?	<i>Respondent skipped this question</i>
Q4: Have the Water Street repairs affected your business?	(no label)
Revenues	Yes
Traffic count	Yes
Other	
Q5: If so, what is the percentage of loss/gains compared to 2015 at this same time frame?	25%
Q6: Were you aware that the construction would impact your business?	Yes
Q7: Were you aware of the time frame the repairs would begin and projected?	Yes
Q8: Are you aware of next phase of repairs ?	Yes
Q9: What advise would you give the City of Wilmington regarding handling communication and signage for future significant projects?	Monthly stand up meetings with Barnhill and the City at the site
Q10: Where is your business located in relation to this project?	Directly adjacent
Q11: Do you feel you are well informed regarding this project?	Yes
Q12: Do you feel your business will be affected during the construction phase?	Yes
Q13: Would you like to have more information on the project?	Yes

Downtown Business Alliance

Q14: What suggestions do you have for DBA to help mediate and assist businesses during long, significant city projects?

Parking will be a major issue. City needs to make special arrangements in this area. Also signage will be another important issue.

#36



COMPLETE

Collector: Web Link 1 (Web Link)
Started: Friday, September 30, 2016 2:37:14 PM
Last Modified: Friday, September 30, 2016 2:44:37 PM
Time Spent: 00:07:22
IP Address: 66.56.197.217

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Q1: Tell us about one relevant issue your business is currently facing or may be facing on the horizon and include thoughts on how DBA can be of assistance.	The construction has caused a decline in business and foot traffic. There are a lot of festivals and events that are great for downtown, but not always beneficial for existing businesses located here. Would be great to find a way to incorporate the local businesses better.
Q2: Where is your business located in relation to this project?	4blocks
Q3: Do you feel you are well informed regarding this project?	Yes
Q4: Have the Water Street repairs affected your business?	(no label)
Revenues	Yes
Traffic count	Yes
Other	Yes
Q5: If so, what is the percentage of loss/gains compared to 2015 at this same time frame?	We can't compare to 2015 as we opened in November, but we have seen a decline since the project started and many surrounding businesses are down compared to their numbers last summer.
Q6: Were you aware that the construction would impact your business?	No
Q7: Were you aware of the time frame the repairs would begin and projected?	Yes
Q8: Are you aware of next phase of repairs ?	No
Q9: What advise would you give the City of Wilmington regarding handling communication and signage for future significant projects?	Try to plan these in slow times of the year instead of starting before the spring and summer which many merchants rely on for their business revenues.
Q10: Where is your business located in relation to this project?	More
Q11: Do you feel you are well informed regarding this project?	No
Q12: Do you feel your business will be affected during the construction phase?	N/A

Downtown Business Alliance

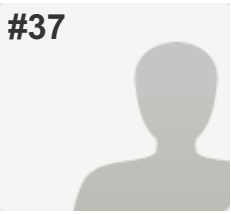
Q13: Would you like to have more information on the project?

Yes

Q14: What suggestions do you have for DBA to help mediate and assist businesses during long, significant city projects?

Get the word out to locals and tourists as much as possible that all local merchants are still operating business as usual. Keep us informed for any major changes throughout.

#37



COMPLETE

Collector: Web Link 1 (Web Link)
Started: Friday, September 30, 2016 3:06:51 PM
Last Modified: Friday, September 30, 2016 3:09:42 PM
Time Spent: 00:02:51
IP Address: 107.12.17.209

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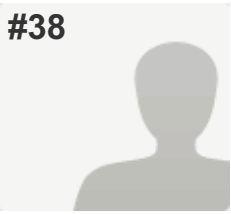
Q1: Tell us about one relevant issue your business is currently facing or may be facing on the horizon and include thoughts on how DBA can be of assistance.	Short Term Rentals
Q2: Where is your business located in relation to this project?	6 blocks
Q3: Do you feel you are well informed regarding this project?	Yes
Q4: Have the Water Street repairs affected your business?	(no label)
Revenues	No
Traffic count	No
Other	No
Q5: If so, what is the percentage of loss/gains compared to 2015 at this same time frame?	<i>Respondent skipped this question</i>
Q6: Were you aware that the construction would impact your business?	N/A
Q7: Were you aware of the time frame the repairs would begin and projected?	Yes
Q8: Are you aware of next phase of repairs ?	No
Q9: What advise would you give the City of Wilmington regarding handling communication and signage for future significant projects?	<i>Respondent skipped this question</i>
Q10: Where is your business located in relation to this project?	More
Q11: Do you feel you are well informed regarding this project?	Yes
Q12: Do you feel your business will be affected during the construction phase?	No
Q13: Would you like to have more information on the project?	No

Downtown Business Alliance

Q14: What suggestions do you have for DBA to help mediate and assist businesses during long, significant city projects?

Respondent skipped this question

#38



COMPLETE

Collector: Web Link 1 (Web Link)
Started: Friday, September 30, 2016 3:37:59 PM
Last Modified: Friday, September 30, 2016 3:46:36 PM
Time Spent: 00:08:36
IP Address: 66.56.198.161

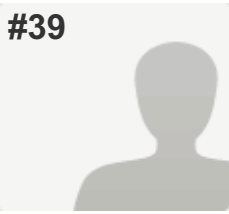
PAGE 1

Q1: Tell us about one relevant issue your business is currently facing or may be facing on the horizon and include thoughts on how DBA can be of assistance.	street closings and construction
Q2: Where is your business located in relation to this project?	Directly adjacent
Q3: Do you feel you are well informed regarding this project?	Yes
Q4: Have the Water Street repairs affected your business?	(no label)
Revenues	Yes
Traffic count	Yes
Other	
Q5: If so, what is the percentage of loss/gains compared to 2015 at this same time frame?	30%
Q6: Were you aware that the construction would impact your business?	Yes
Q7: Were you aware of the time frame the repairs would begin and projected?	Yes
Q8: Are you aware of next phase of repairs ?	Yes
Q9: What advise would you give the City of Wilmington regarding handling communication and signage for future significant projects?	have an out side company create a traffic flow solution and make the contractor biding the job accountable for following the plan
Q10: Where is your business located in relation to this project?	2blocks
Q11: Do you feel you are well informed regarding this project?	No
Q12: Do you feel your business will be affected during the construction phase?	Yes
Q13: Would you like to have more information on the project?	Yes

Q14: What suggestions do you have for DBA to help mediate and assist businesses during long, significant city projects?

have a dba member on a panel that oversees the closures and also have a direct line to a person with authority to solve problems on a day to day

#39



COMPLETE

Collector: Web Link 1 (Web Link)
Started: Friday, September 30, 2016 4:33:52 PM
Last Modified: Friday, September 30, 2016 4:49:20 PM
Time Spent: 00:15:28
IP Address: 74.120.64.242

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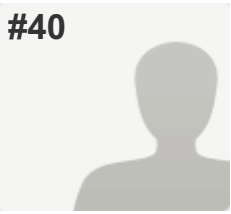
Q1: Tell us about one relevant issue your business is currently facing or may be facing on the horizon and include thoughts on how DBA can be of assistance.	<i>Respondent skipped this question</i>
Q2: Where is your business located in relation to this project?	6 blocks
Q3: Do you feel you are well informed regarding this project?	No
Q4: Have the Water Street repairs affected your business?	(no label)
Revenues	No
Traffic count	No
Other	No
Q5: If so, what is the percentage of loss/gains compared to 2015 at this same time frame?	<i>Respondent skipped this question</i>
Q6: Were you aware that the construction would impact your business?	N/A
Q7: Were you aware of the time frame the repairs would begin and projected?	No
Q8: Are you aware of next phase of repairs ?	No
Q9: What advise would you give the City of Wilmington regarding handling communication and signage for future significant projects?	<i>Respondent skipped this question</i>
Q10: Where is your business located in relation to this project?	6 blocks
Q11: Do you feel you are well informed regarding this project?	No
Q12: Do you feel your business will be affected during the construction phase?	No
Q13: Would you like to have more information on the project?	Yes

Downtown Business Alliance

Q14: What suggestions do you have for DBA to help mediate and assist businesses during long, significant city projects?

Respondent skipped this question

#40



COMPLETE

Collector: Web Link 1 (Web Link)
Started: Saturday, October 01, 2016 4:32:50 PM
Last Modified: Saturday, October 01, 2016 4:36:22 PM
Time Spent: 00:03:31
IP Address: 174.106.36.46

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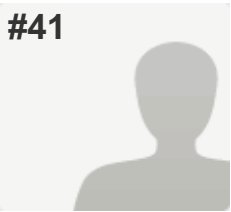
Q1: Tell us about one relevant issue your business is currently facing or may be facing on the horizon and include thoughts on how DBA can be of assistance.	Parking.....free meters after 6:30 pm....great for restaurants and bars....stinks for retail
Q2: Where is your business located in relation to this project?	2blocks
Q3: Do you feel you are well informed regarding this project?	No
Q4: Have the Water Street repairs affected your business?	(no label)
Revenues	Yes
Traffic count	Yes
Other	Yes
Q5: If so, what is the percentage of loss/gains compared to 2015 at this same time frame?	38% down....
Q6: Were you aware that the construction would impact your business?	No
Q7: Were you aware of the time frame the repairs would begin and projected?	No
Q8: Are you aware of next phase of repairs ?	No
Q9: What advise would you give the City of Wilmington regarding handling communication and signage for future significant projects?	Help draw more visitors
Q10: Where is your business located in relation to this project?	More
Q11: Do you feel you are well informed regarding this project?	Yes
Q12: Do you feel your business will be affected during the construction phase?	No
Q13: Would you like to have more information on the project?	No

Downtown Business Alliance

Q14: What suggestions do you have for DBA to help mediate and assist businesses during long, significant city projects?

Respondent skipped this question

#41



COMPLETE

Collector: Web Link 1 ([Web Link](#))
Started: Saturday, October 01, 2016 4:40:36 PM
Last Modified: Saturday, October 01, 2016 4:58:40 PM
Time Spent: 00:18:03
IP Address: 172.8.78.120

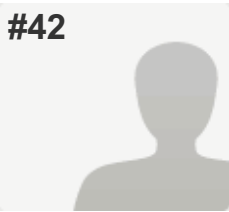
PAGE 1

Q1: Tell us about one relevant issue your business is currently facing or may be facing on the horizon and include thoughts on how DBA can be of assistance.	Traffic, that is, tourist, visitors, traffic are funneled to Water St and N. Side do to City's focus. DBA can highlight the existence of these imbalances and strive for equity.
Q2: Where is your business located in relation to this project?	2blocks
Q3: Do you feel you are well informed regarding this project?	No
Q4: Have the Water Street repairs affected your business?	(no label)
Revenues	No
Traffic count	No
Other	No
Q5: If so, what is the percentage of loss/gains compared to 2015 at this same time frame?	<i>Respondent skipped this question</i>
Q6: Were you aware that the construction would impact your business?	N/A
Q7: Were you aware of the time frame the repairs would begin and projected?	No
Q8: Are you aware of next phase of repairs ?	No
Q9: What advise would you give the City of Wilmington regarding handling communication and signage for future significant projects?	Think ahead as if you're a Downtown business owner and ask what would I want?
Q10: Where is your business located in relation to this project?	4blocks
Q11: Do you feel you are well informed regarding this project?	No
Q12: Do you feel your business will be affected during the construction phase?	No
Q13: Would you like to have more information on the project?	Yes

Q14: What suggestions do you have for DBA to help mediate and assist businesses during long, significant city projects?

Get a Downtown business owner elected to council. and...see # 9.

#42



COMPLETE

Collector: Web Link 1 (Web Link)
Started: Sunday, October 02, 2016 10:11:33 AM
Last Modified: Sunday, October 02, 2016 10:20:39 AM
Time Spent: 00:09:05
IP Address: 65.184.204.142

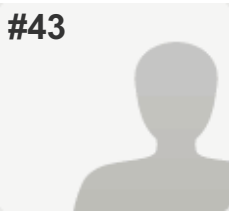
PAGE 1

Q1: Tell us about one relevant issue your business is currently facing or may be facing on the horizon and include thoughts on how DBA can be of assistance.	Shoulder season and off-season decline in foot traffic. People will visit if provided limited-time opportunities (a "reason") to visit other than what is always available: entertainment, street fairs, races/contests, etc
Q2: Where is your business located in relation to this project?	Directly adjacent
Q3: Do you feel you are well informed regarding this project?	No
Q4: Have the Water Street repairs affected your business?	(no label)
Revenues	Yes
Traffic count	Yes
Other	Yes
Q5: If so, what is the percentage of loss/gains compared to 2015 at this same time frame?	down 38%
Q6: Were you aware that the construction would impact your business?	Yes
Q7: Were you aware of the time frame the repairs would begin and projected?	No
Q8: Are you aware of next phase of repairs ?	Yes
Q9: What advise would you give the City of Wilmington regarding handling communication and signage for future significant projects?	Get it right the FIRST time and make improvements QUICKLY as merchants adjust to the new reality.
Q10: Where is your business located in relation to this project?	2blocks
Q11: Do you feel you are well informed regarding this project?	No
Q12: Do you feel your business will be affected during the construction phase?	Yes
Q13: Would you like to have more information on the project?	Yes

Q14: What suggestions do you have for DBA to help mediate and assist businesses during long, significant city projects?

Development of an emergency loan program to prevent affected business from failing. Short-term, low interest.

#43



COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, October 03, 2016 9:03:55 AM
Last Modified: Monday, October 03, 2016 9:10:53 AM
Time Spent: 00:06:57
IP Address: 107.12.22.15

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Q1: Tell us about one relevant issue your business is currently facing or may be facing on the horizon and include thoughts on how DBA can be of assistance.

How there are tech/industry businesses - not only hard-goods/retail/tourists-focused biz -- being built in downtown. I have found that DBA meetings are focused on store-front biz and don't represent other kinds of business owners. How can the DBA be more inclusive? Or maybe the DBA is for only store-front biz? Seems so from below questions.

Q2: Where is your business located in relation to this project?

Directly adjacent

Q3: Do you feel you are well informed regarding this project?

No

Q4: Have the Water Street repairs affected your business?

(no label)

Revenues

N/A

Traffic count

N/A

Other

N/A

Q5: If so, what is the percentage of loss/gains compared to 2015 at this same time frame?

Respondent skipped this question

Q6: Were you aware that the construction would impact your business?

Respondent skipped this question

Q7: Were you aware of the time frame the repairs would begin and projected?

Respondent skipped this question

Q8: Are you aware of next phase of repairs ?

Respondent skipped this question

Q9: What advise would you give the City of Wilmington regarding handling communication and signage for future significant projects?

Respondent skipped this question

Q10: Where is your business located in relation to this project?

Respondent skipped this question

Q11: Do you feel you are well informed regarding this project?

Respondent skipped this question

Downtown Business Alliance

Q12: Do you feel your business will be affected during the construction phase?

Respondent skipped this question

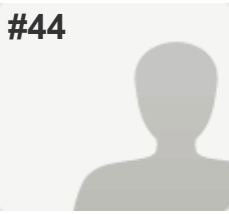
Q13: Would you like to have more information on the project?

Respondent skipped this question

Q14: What suggestions do you have for DBA to help mediate and assist businesses during long, significant city projects?

Respondent skipped this question

#44



COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, October 03, 2016 1:55:13 PM
Last Modified: Monday, October 03, 2016 1:58:49 PM
Time Spent: 00:03:35
IP Address: 107.202.165.223

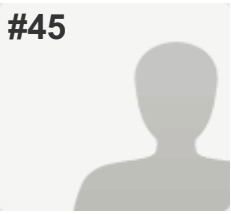
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Q1: Tell us about one relevant issue your business is currently facing or may be facing on the horizon and include thoughts on how DBA can be of assistance.	Delay in getting Riverfront improvements done--push city harder
Q2: Where is your business located in relation to this project?	Directly adjacent
Q3: Do you feel you are well informed regarding this project?	No
Q4: Have the Water Street repairs affected your business?	(no label)
Revenues	Yes
Traffic count	Yes
Other	Yes
Q5: If so, what is the percentage of loss/gains compared to 2015 at this same time frame?	Some as much as 40-50%
Q6: Were you aware that the construction would impact your business?	Yes
Q7: Were you aware of the time frame the repairs would begin and projected?	Yes
Q8: Are you aware of next phase of repairs ?	No
Q9: What advise would you give the City of Wilmington regarding handling communication and signage for future significant projects?	Keep us better informed, get ahead of the curve, finish on time!
Q10: Where is your business located in relation to this project?	Directly adjacent
Q11: Do you feel you are well informed regarding this project?	No
Q12: Do you feel your business will be affected during the construction phase?	Yes
Q13: Would you like to have more information on the project?	Yes

Q14: What suggestions do you have for DBA to help mediate and assist businesses during long, significant city projects?

Listen to all groups, incl. ROW and lobby for the BEST solution

#45



COMPLETE

Collector: Web Link 1 (Web Link)
Started: Friday, October 07, 2016 5:31:57 PM
Last Modified: Friday, October 07, 2016 6:02:25 PM
Time Spent: 00:30:27
IP Address: 67.209.18.33

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Q1: Tell us about one relevant issue your business is currently facing or may be facing on the horizon and include thoughts on how DBA can be of assistance.	Concerned about city catering to developers on the north waterfront with events and public restrooms. Our centrally located mom and pop businesses have stuck it out when the times were bad without proper restrooms. Now that we are a best riverfront, I feel that the central waterfront is being forgotten.
Q2: Where is your business located in relation to this project?	Directly adjacent
Q3: Do you feel you are well informed regarding this project?	No
Q4: Have the Water Street repairs affected your business?	(no label)
Revenues	Yes
Traffic count	Yes
Other	Yes
Q5: If so, what is the percentage of loss/gains compared to 2015 at this same time frame?	35% loss
Q6: Were you aware that the construction would impact your business?	Yes
Q7: Were you aware of the time frame the repairs would begin and projected?	Yes
Q8: Are you aware of next phase of repairs ?	No
Q9: What advise would you give the City of Wilmington regarding handling communication and signage for future significant projects?	More and better placement of signage
Q10: Where is your business located in relation to this project?	2blocks
Q11: Do you feel you are well informed regarding this project?	No
Q12: Do you feel your business will be affected during the construction phase?	Yes

Downtown Business Alliance

Q13: Would you like to have more information on the project?

Yes

Q14: What suggestions do you have for DBA to help mediate and assist businesses during long, significant city projects?

Have a website for each project so everyone can be kept up to date on progress and changes and a phone number to call with questions or problems.
